



Clydebank Housing Association Ltd Annual Assurance Statement to the Scottish Housing Regulator

Clydebank Housing Association's Management Committee hereby submits its fifth Assurance Statement to the Scottish Housing Regulator, which has been prepared in line with Statutory Guidance, declaring that it is **compliant** with:

- All relevant regulatory requirements as set out in Chapter 3 of the Regulatory Framework
- The relevant standards and outcomes in the Scottish Social Housing Charter
- All relevant legislative and statutory duties in respect of tenant and resident safety, housing and homelessness and equalities and human rights
- The Regulatory Standards of Governance and Financial Management

The following exceptions are noted:

- We currently have electrical inspection data for all properties, which can be fully evidenced, and procedures have been enhanced to ensure they are completed on time. However, there are 4 properties that will be registered as failures against SHQS as the electrical inspections were not completed within 5 years. We currently hold electrical inspection data for these properties which was received after the 5-year anniversary date.
- Information states that all 1210 properties have smoke alarms installed to a minimum LD2 standard. However, we do have 3 properties that we are trying to access to verify this as we do not have the required documentation to evidence this under audit. This was highlighted during an Asset Management task carried out over the last two months and our Maintenance Officers are following procedures to ensure evidence is collated.

The Management Committee arrived at this conclusion following ongoing reviews of its recording framework, reviews of key evidence including independent financial and non-financial audit reports, feedback from tenant surveys and consultation and recommendations following collaborative Governance and Health & Safety reviews.

In considering our ongoing compliance with our legal and regulatory requirements, we have taken account of the ongoing impact of the current cost of living crisis and the consequent business, economic and social disruption. The continuing uncertain times mean that rent arrears will remain a key concern for the Association, with a continuing emphasis on support and assistance for its tenants.

During the ongoing assurance review processes, the Management Committee has identified improvements which will further enhance its current and future practices and an Improvement Action Plan is reviewed on a regular basis.

We have plans to develop an Equalities and Human Rights Strategy and incorporate any updated guidance and briefing notes received so that we can implement an effective approach and incorporate these into our assurance processes. We plan to use any trends and observations from the data, in relation to the characteristics of our customers, to shape and deliver our services accordingly.

Clydebank Housing Association's Annual Assurance Statement for 2023 was agreed by its Management Committee on Tuesday, 24 October 2023.

Clydebank Housing Association's Management Committee has given delegated authority to Catherine Boyle, Chairperson to sign this Annual Assurance Statement on behalf of the Association for submission to the Scottish Housing Regulator by 31 October 2023.

Catherine Boyle
Chairperson
24-Oct-2023